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WE CARE LIKE FAMILY™

Oxygen Concentrator Repairs

Dear Valued Customer,

The Dynarex Oxygen Concentrator (10800/33950) is sold with a limited warranty. To avoid being charged for repairs that would be covered under the limited warranty, you must follow specific procedures.

- BEFORE sending any concentrator to any repair center, the first step is to complete an online return authorization form using the link provided below.

<https://dynarex.com/warranty-service>

- Once the authorization for warranty service is processed you will receive a communication from Dynarex warranty/claims department that provides instructions for sending the concentrator(s) to the authorized repair center.
- The remainder of the repair process will be managed between you and the repair center.

DO NOT send in pieces to any repair center at your convenience. Any concentrator sent without prior authorization will be returned to you at your own expense.

If you have a strong preference for a specific repair center, you may discuss this with your Dynarex Sales Rep. Dynarex will try to accommodate you if possible.

Thank you for being part of the Dynarex family.